**General FAQs**

**Q: What types of filament do you offer?**
"We currently supply 1kg reels of [PLA/ABS/PETG/etc.] filament in a range of colors. PLA is the most popular due to its ease of use, while ABS is stronger and heat-resistant. PETG is great for durability and flexibility."

**Q: Are your filaments compatible with my 3D printer?**
"Our filaments have a standard diameter of [1.75mm or 2.85mm—specify], which is compatible with most FDM 3D printers. If you're unsure, check your printer’s specifications, or let us know the model, and we’ll assist you."

**Q: What colors are available?**
"We offer a variety of colors, including [list colors]. If you need something specific, we can check availability or look into special orders."

**Technical FAQs**

**Q: What temperature should I use for printing?**
"Each type of filament has an optimal printing temperature range:

* PLA: 190–220°C
* ABS: 230–250°C
* PETG: 220–250°C
You’ll also need to adjust your bed temperature accordingly. For example, PLA works best at 40–60°C, while ABS and PETG require higher temperatures. Always start with the recommended settings and fine-tune as needed."

**Q: Do I need a heated bed?**
"For PLA, a heated bed isn’t always necessary, but it helps with adhesion. ABS and PETG usually require a heated bed to prevent warping."

**Q: How should I store filament?**
"Filament should be stored in a cool, dry place, preferably in an airtight container with silica gel packets to prevent moisture absorption. Moisture can affect print quality."

**Troubleshooting FAQs**

**Q: Why are my prints stringy or messy?**
"This could be caused by printing at too high a temperature or retraction settings needing adjustment. Lower the temperature slightly and check your printer’s retraction settings."

**Q: Why is my filament not sticking to the print bed?**
"Ensure your bed is clean and properly leveled. You might also need to adjust the bed temperature or use an adhesive like a glue stick or painter’s tape for better adhesion."

**Q: My filament keeps jamming. What can I do?**
"This could happen if the nozzle is clogged or the filament diameter is inconsistent. Try cleaning the nozzle and ensuring the filament is free of dust or moisture."

**Product-Specific FAQs**

**Q: Are your filaments environmentally friendly?**
"PLA is biodegradable as it’s made from renewable resources like cornstarch. ABS and PETG are more durable but less eco-friendly. If sustainability is a priority, PLA is a great option."

**Q: Do you offer bulk discounts?**
"Yes, we do. If you're ordering larger quantities, let me know, and I can provide you with pricing details."

**Q: Do you have samples available?**
"We can provide smaller samples for testing purposes. Let us know what you're interested in, and we’ll arrange it."